presentation

Zentral- und Hochschulbibliothek Luzern

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Cooperative Storage Library Switzerland (CSLS): Sharing of content and resources – providing quick and modern services

Astrid Grossgarten and Dani Tschirren

16th IFLA ILDS Conference, October 10, 2019

The CSLS in Büron, Lucerne

Agenda

- Sharing of resources (Dani Tschirren)
- Advantages of shared resources (Dani Tschirren)
- Behind the scenes – legal matters (Astrid Grossgarten)
- Document delivery and workflow system (Astrid Grossgarten)
- Latest developments: on our way towards a national cooperation (Dani Tschirren)
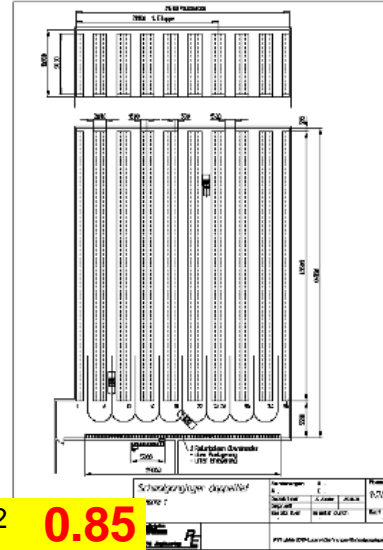
Evaluation
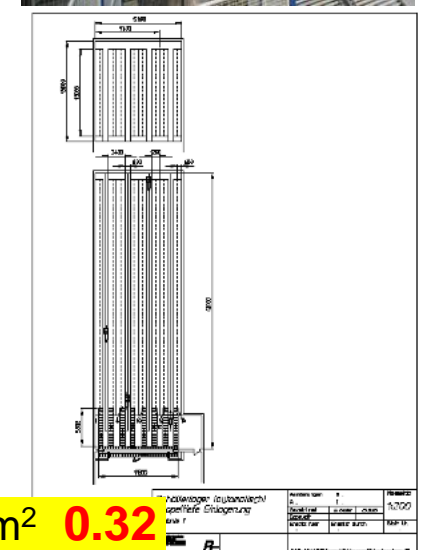## Detailed evaluation of type of storage, **1st run**
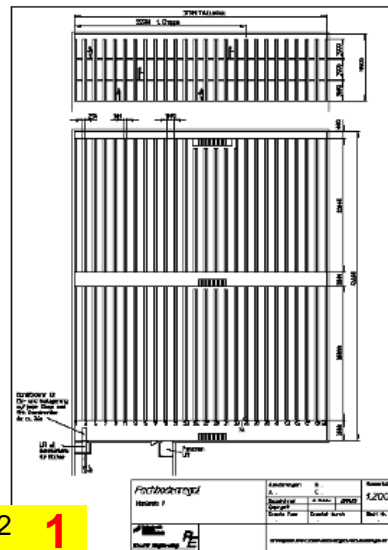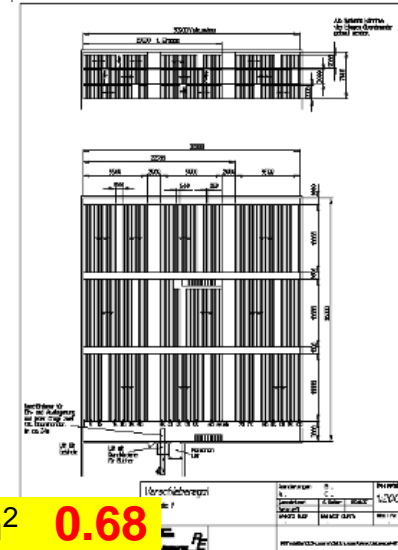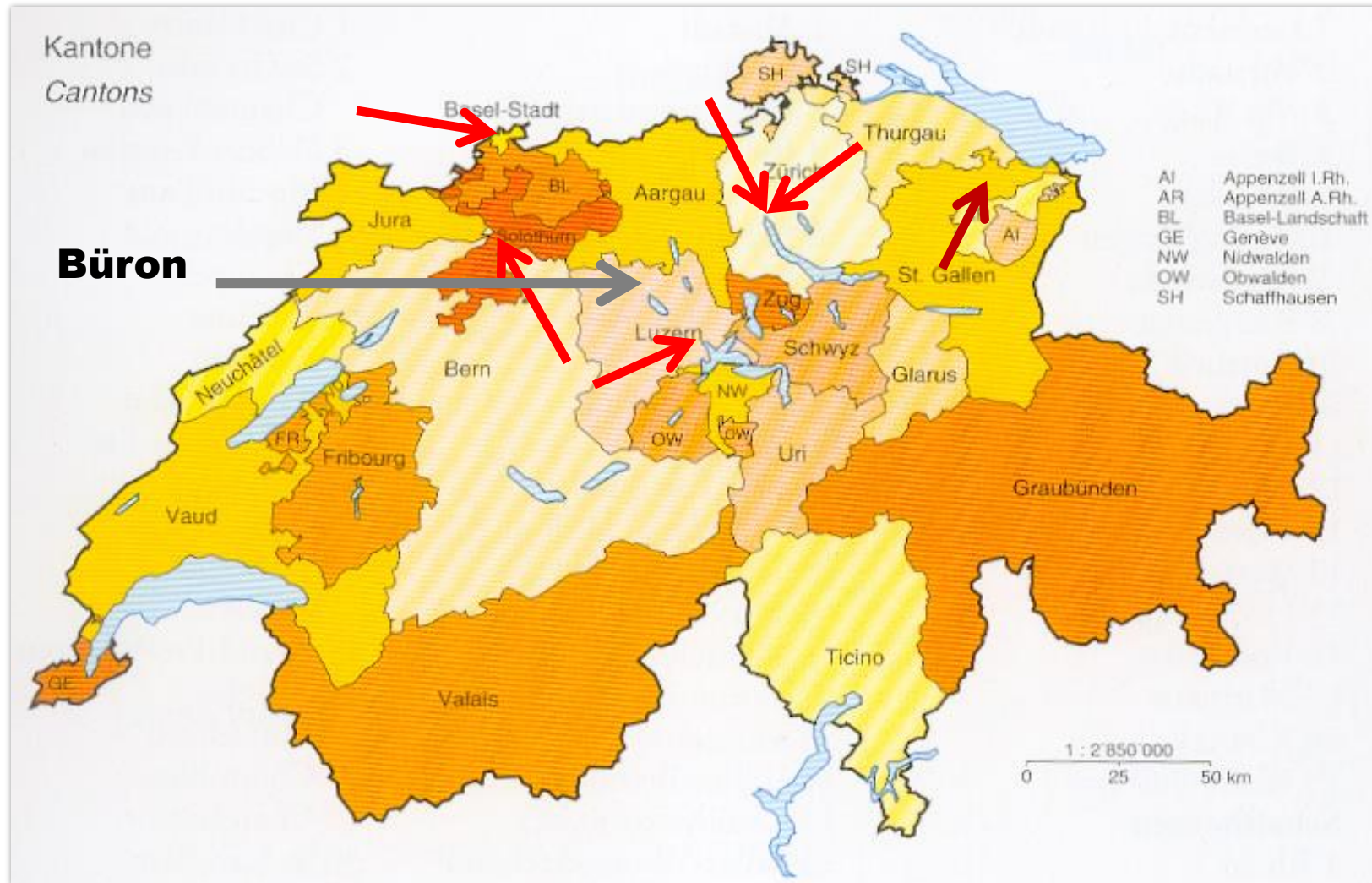

1'800m² **1** 1'220m² **0.68** 1'530m² **0.85** 580m² **0.32**
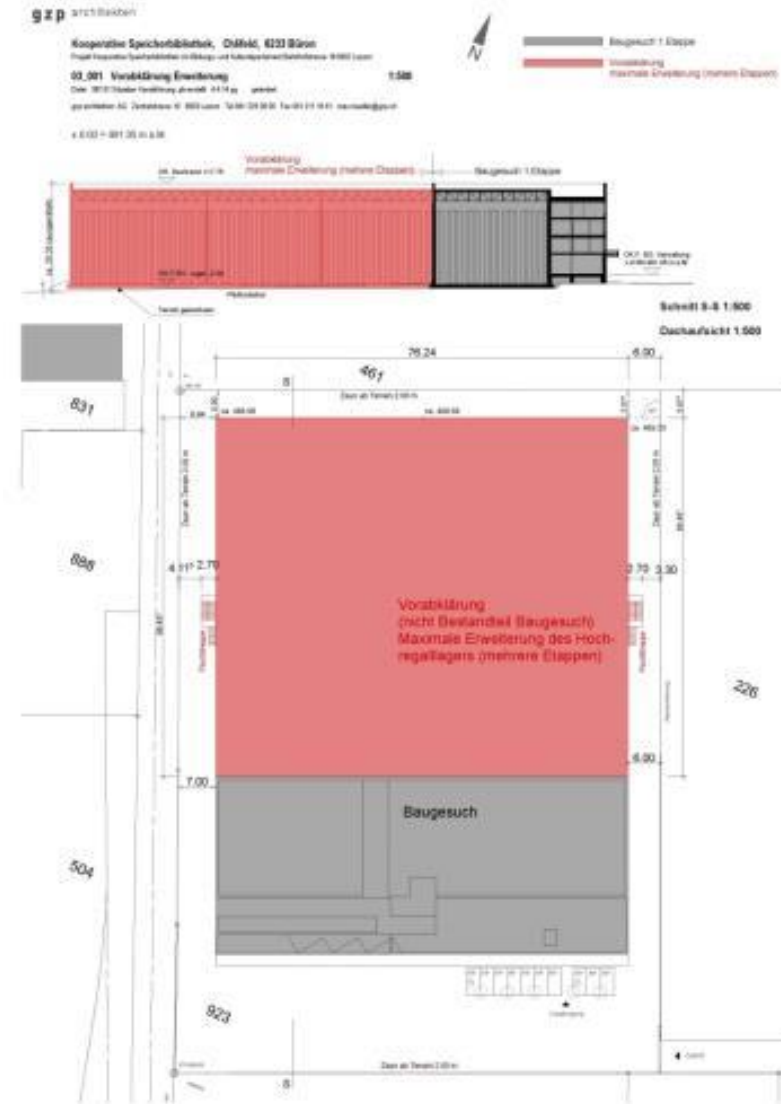
Members

Storage area

Storage with plastic containers (copyright: Ulrich Niederer)

Future development

Land reserves in Büron (copyright: gzp architekten)

The staff

- 1 CEO
- 1 librarian (0.5 FTE plus 0.5 FTE logistician)
- 1 administration person
- 3 logisticians
- 1 facility manager

Total: 7 FTE plus some temporary staff for first ingestions and book cleaning

Collective and individual collections

|		UB BS	ZHB LU	ZB SO	UZH ZH	ZB ZH	Total
individual holdings		**0**	**1'350'000**	**80'000**	**100'000**	**190'540**	**1'720'540**
collective holdings		580'000	150'000	20'000	30'000	360'000	1'140'000
deduplication factor	0.7	**406'000**	**105'000**	**14'000**	**21'000**	**252'000**	**798'000**
sum total		**406'000**	**1'455'000**	**94'000**	**121'000**	**442'540**	**2'518'540**
percentage i.e. reserved room		**16%**	**57%**	**4%**	**5%**	**18%**	**100%**

Deduplication effect: 342'000 vol.s = 11.4 km

Initial calculation of collections (copyright: Ulrich Niederer)

Rückblick 2018 (4/7)

Entwicklung Ersteinlagerung

Legend: ZBZH, UZH, HSG, ZBSO, ZHB, UBBS

5
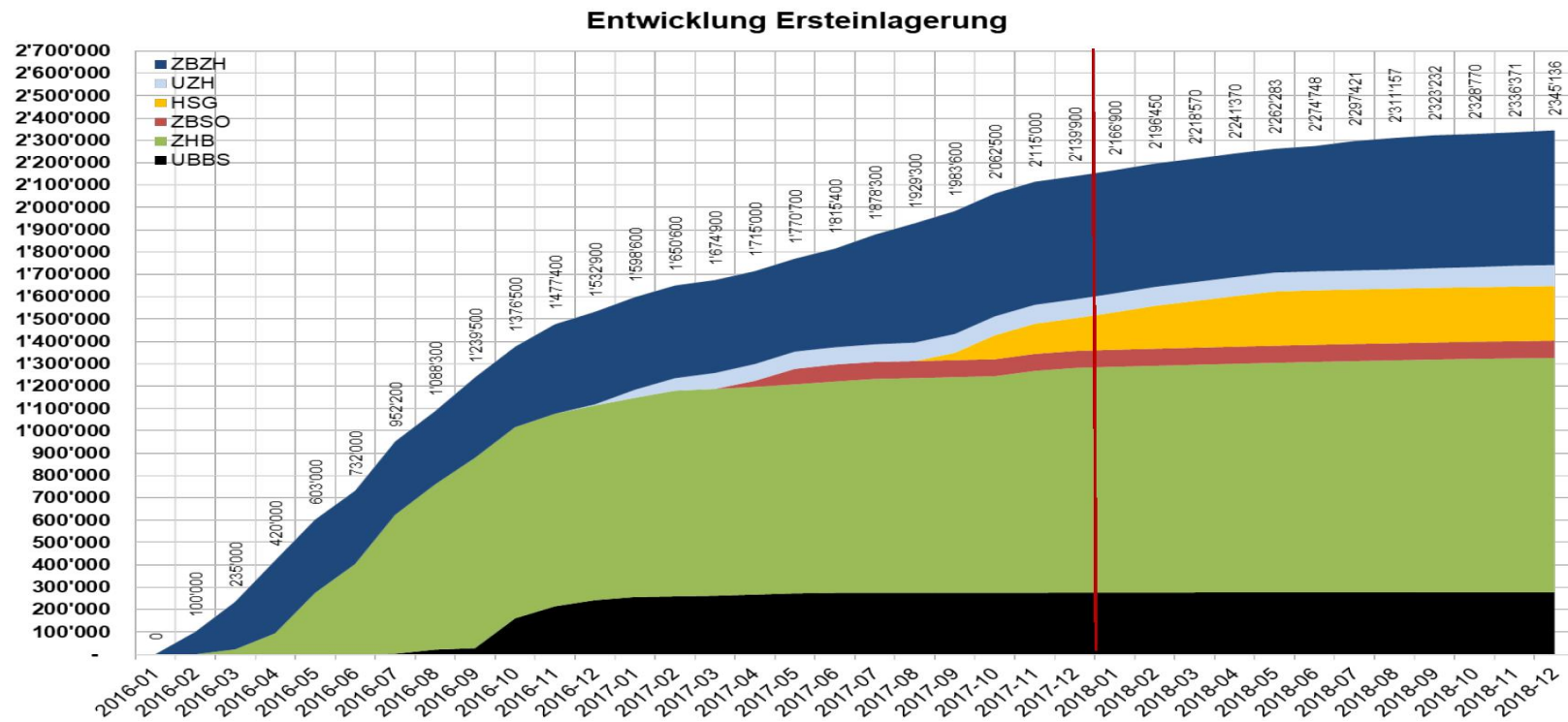
Delivery area

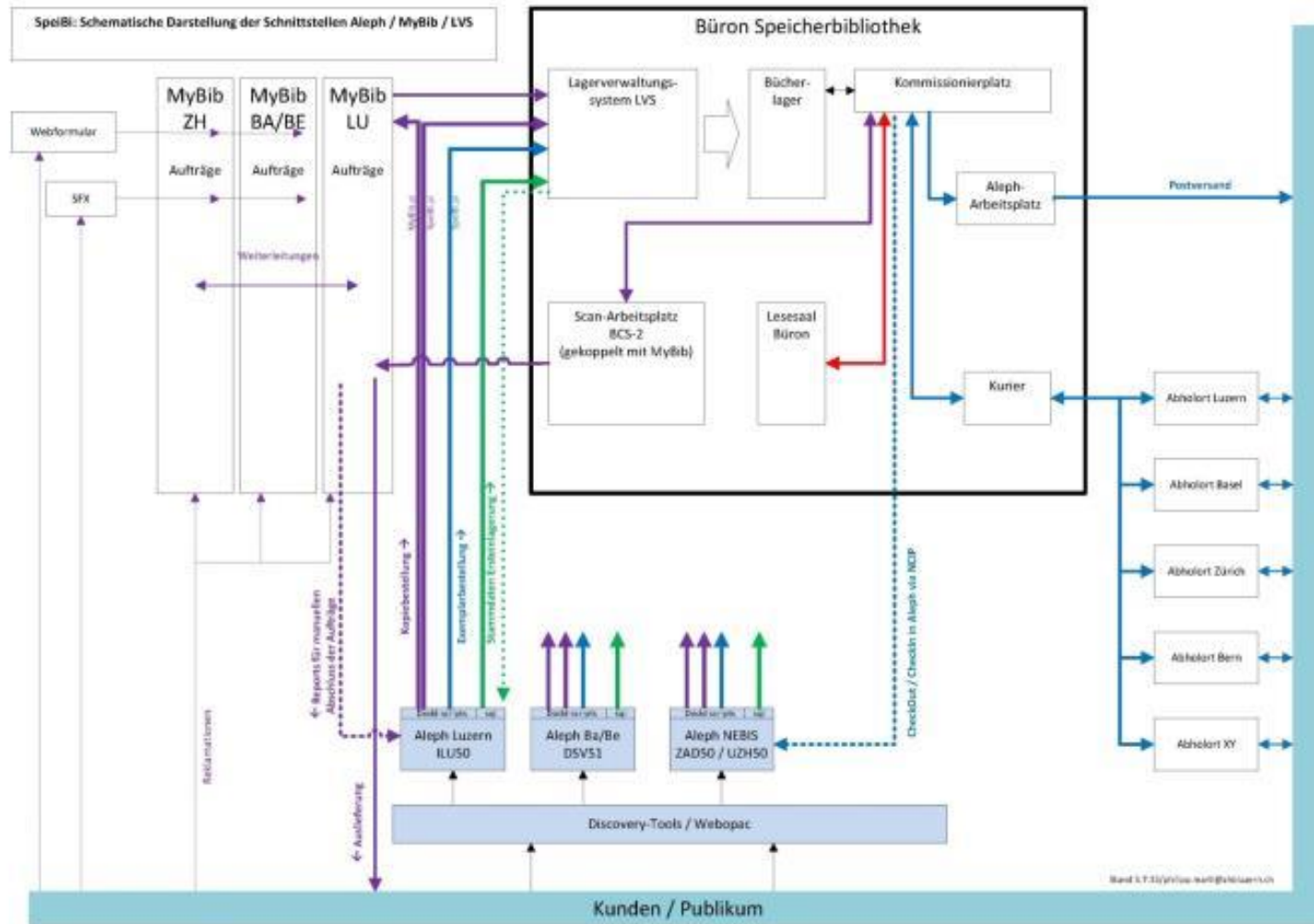Delivery area (copyright: Ulrich Niederer)

Storage process

Workplace for storage of deliveries (copyright: Ulrich Niederer)

Reading room

Reading room (copyright: Ulrich Niederer)

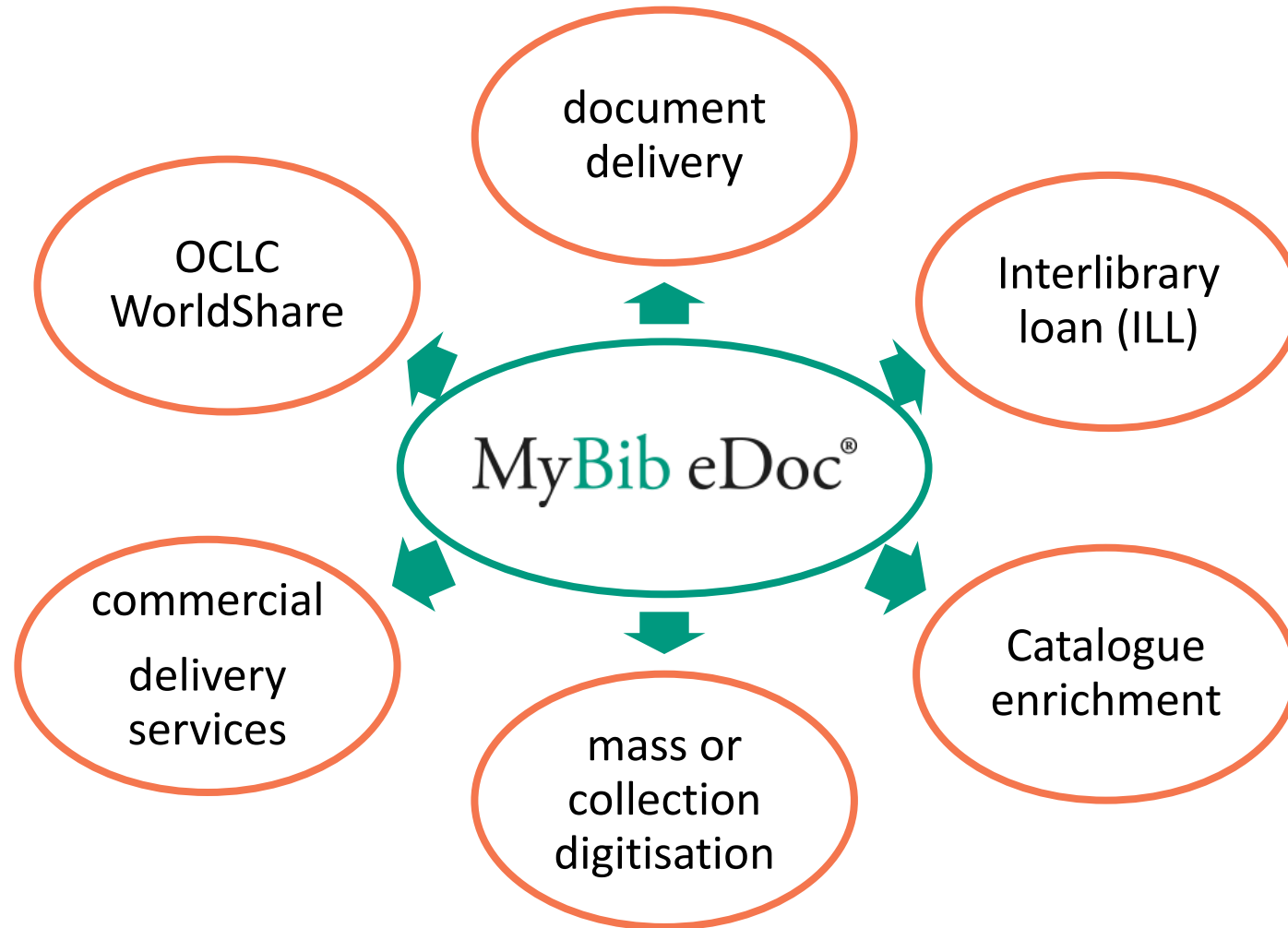# Interfaces of CSLS

Document delivery

Bookeye scanner and MyBib-Client (copyright: Ulrich Niederer)

Legal matters §§§§§§

- Lawfulness of electronic document delivery in Switzerland was questioned
- 2012-2014 Lawsuit Elsevier (with support of Thieme and Wiley) vs. ETH Zurich Library
- Jurisdiction of Federal Swiss court of 2014-11-28 declared electronic document delivery service legal

MyBib eDoc® - behind the curtain

- document delivery
- Interlibrary loan (ILL)
- OCLC WorldShare
- MyBib eDoc®
- Catalogue enrichment
- commercial delivery services
- mass or collection digitisation

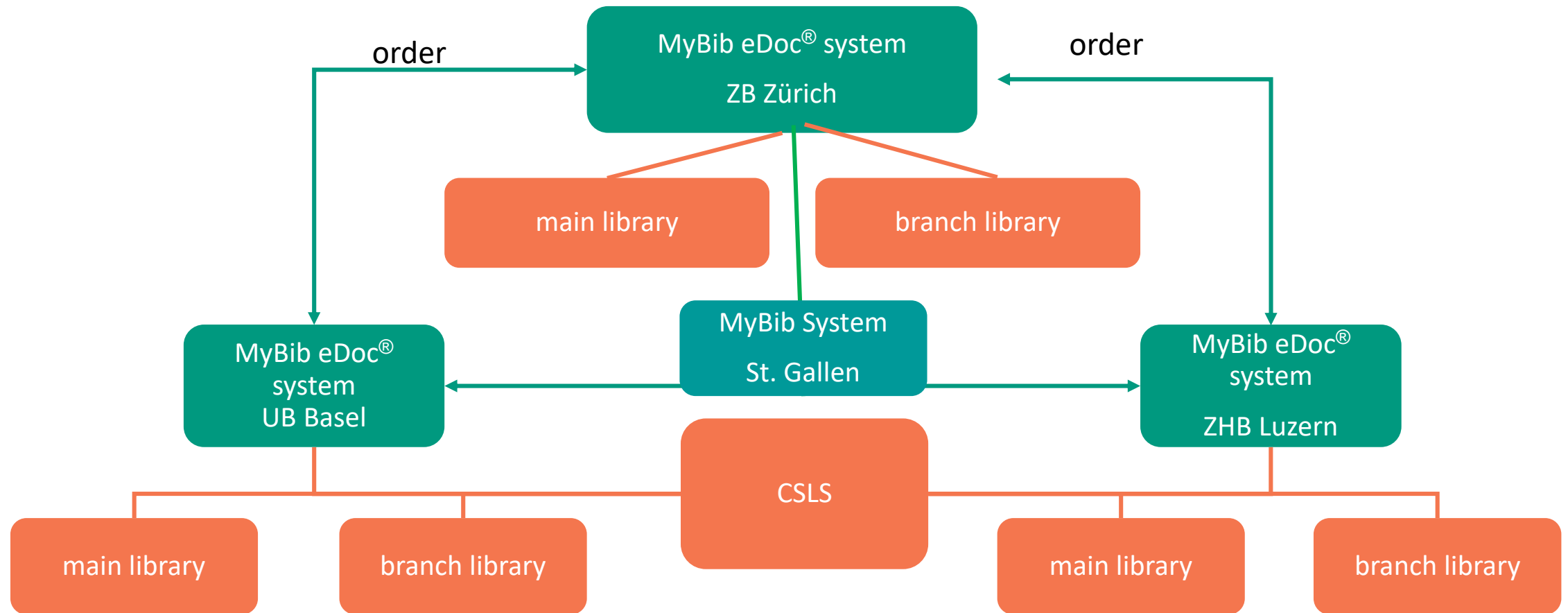# Challenge: *Maintaining the exsisting workflows & integrating them in CSLS*

4 cantons (region)

2 x 4 stocks
- 4 x stock at home in local magazine(s)
- 4 x stock in CSLS Buron

4 union catalogues

Requested Services
- communication with Aleph
- document delivery
- SFX, free orders
- „cross-canton" ILL
- OCLC WorldShare (ZB Zurich)
- …and always be aware of new requests

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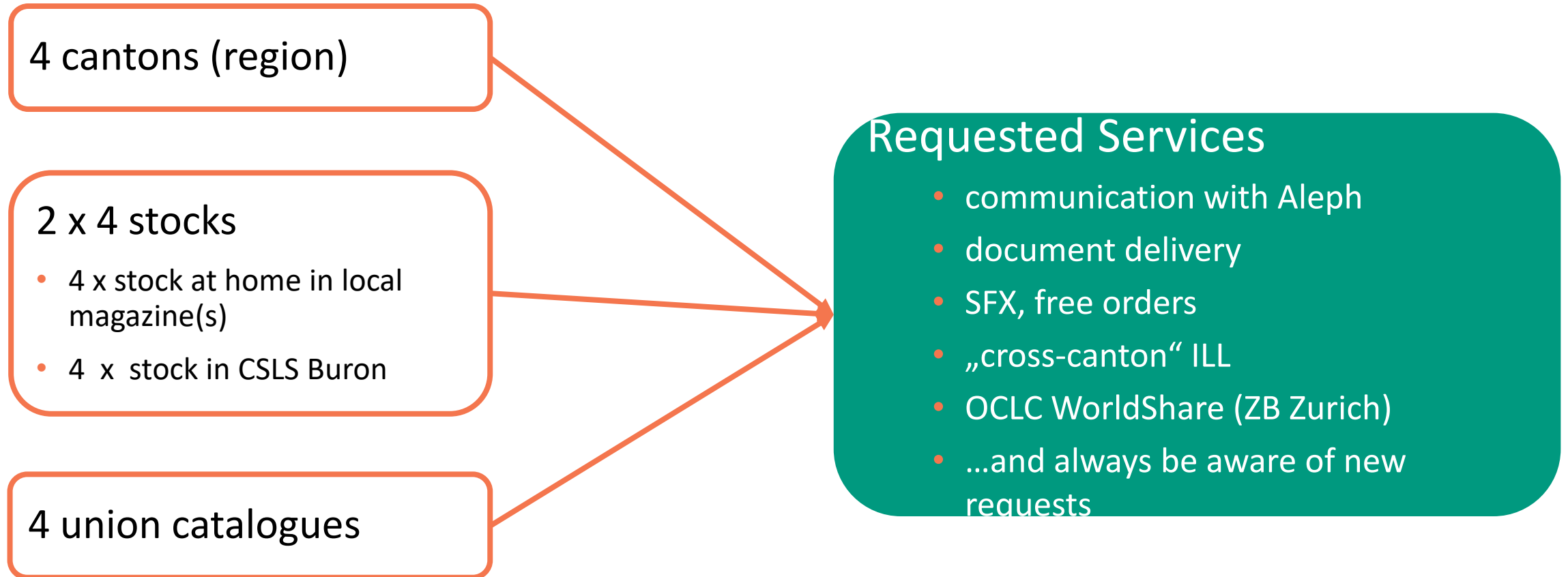
Integration of the CSLS in „local" workflows, services and magazines

order

order

MyBib eDoc® system

ZB Zürich

main library

branch library

MyBib eDoc®
system
UB Basel

MyBib System

St. Gallen

MyBib eDoc®
system

ZHB Luzern

main library

branch library

CSLS

main library

branch library
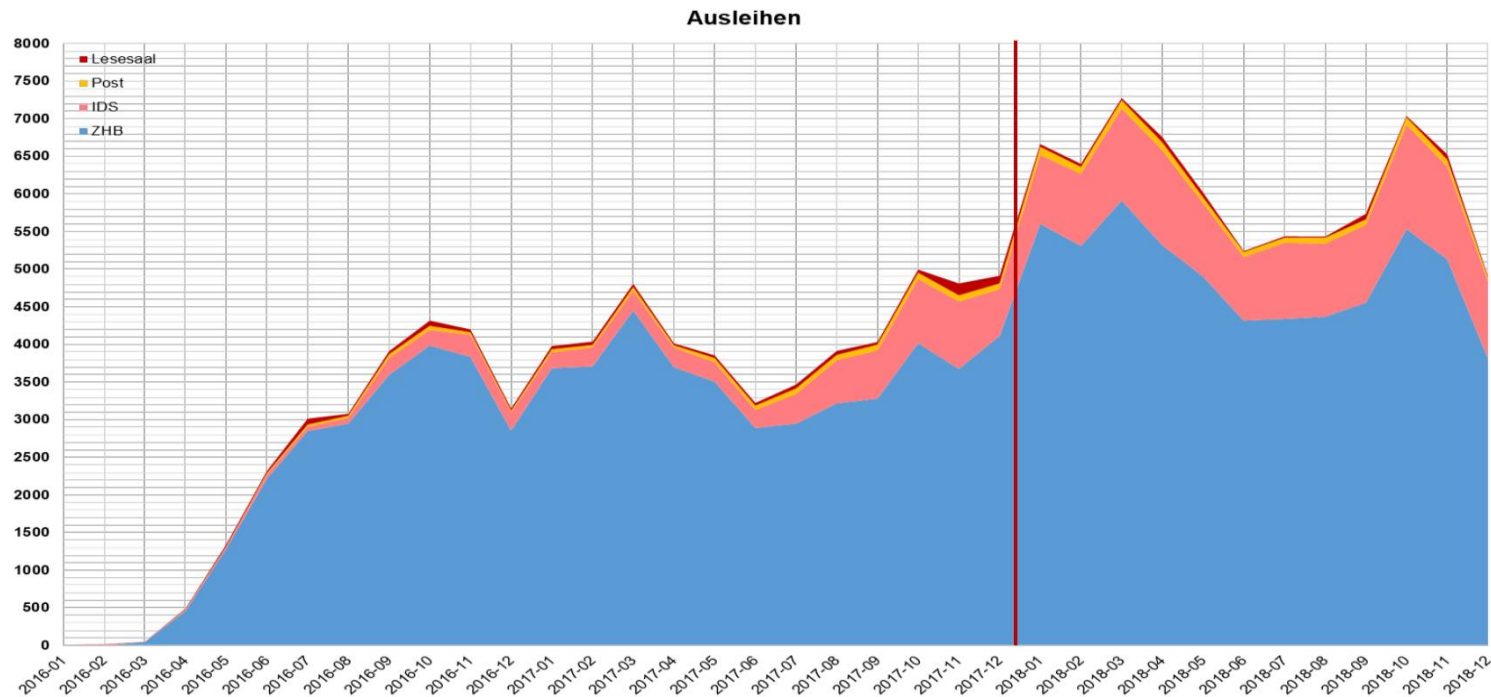
Workflow of order fulfilment
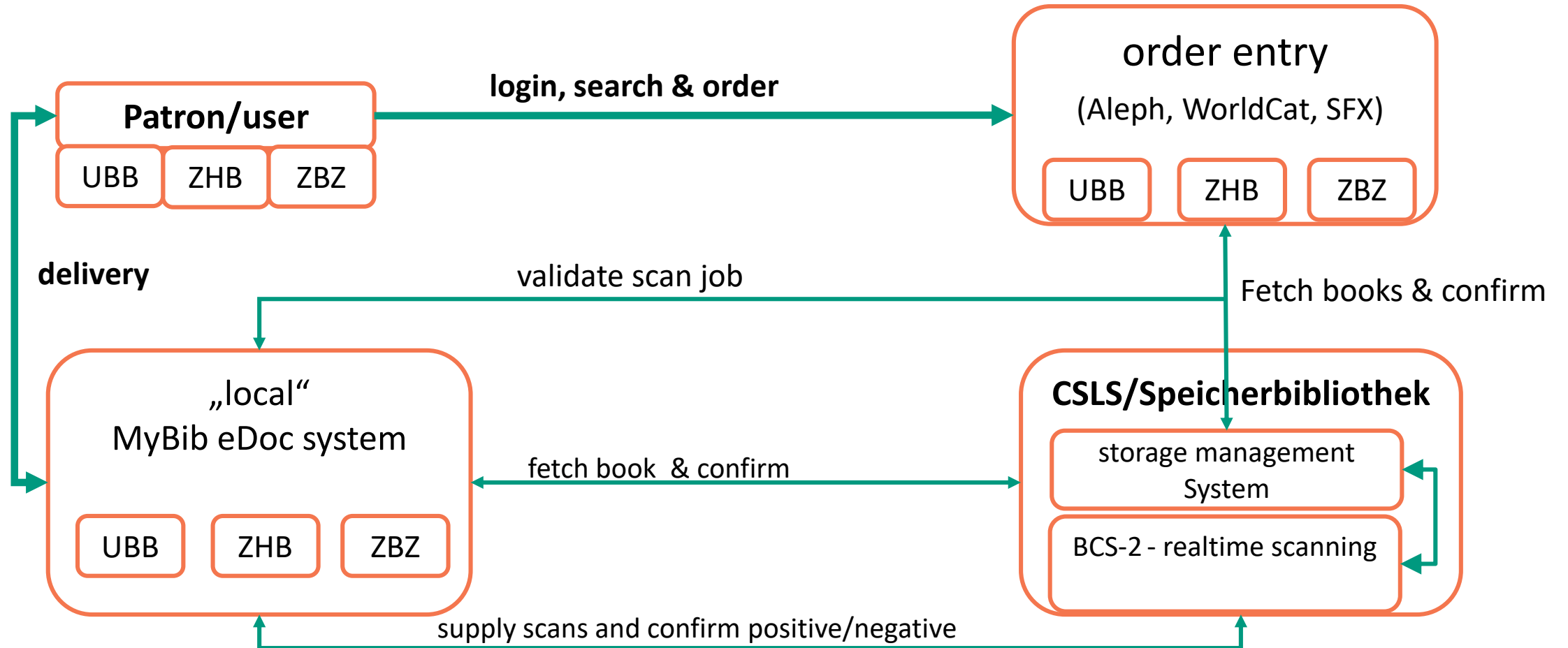
What are the experiences so far?

- The annual rent drops from 3.1 million CHF to 2.5 million CHF (due to new calculations after closing the project phase and low interest rates)

- This means, that the costs per item drops under 1 CHF per year

- The 'empty' space is reduced massively, and thus the general cost portion for each member has decreased proportionally

- The total amount of service operations is lower than estimated

- For Lucerne this means a reduction of the overall costs of 25% (from 2.5 mio CHF to 1.85 mio. CHF) and still sinking
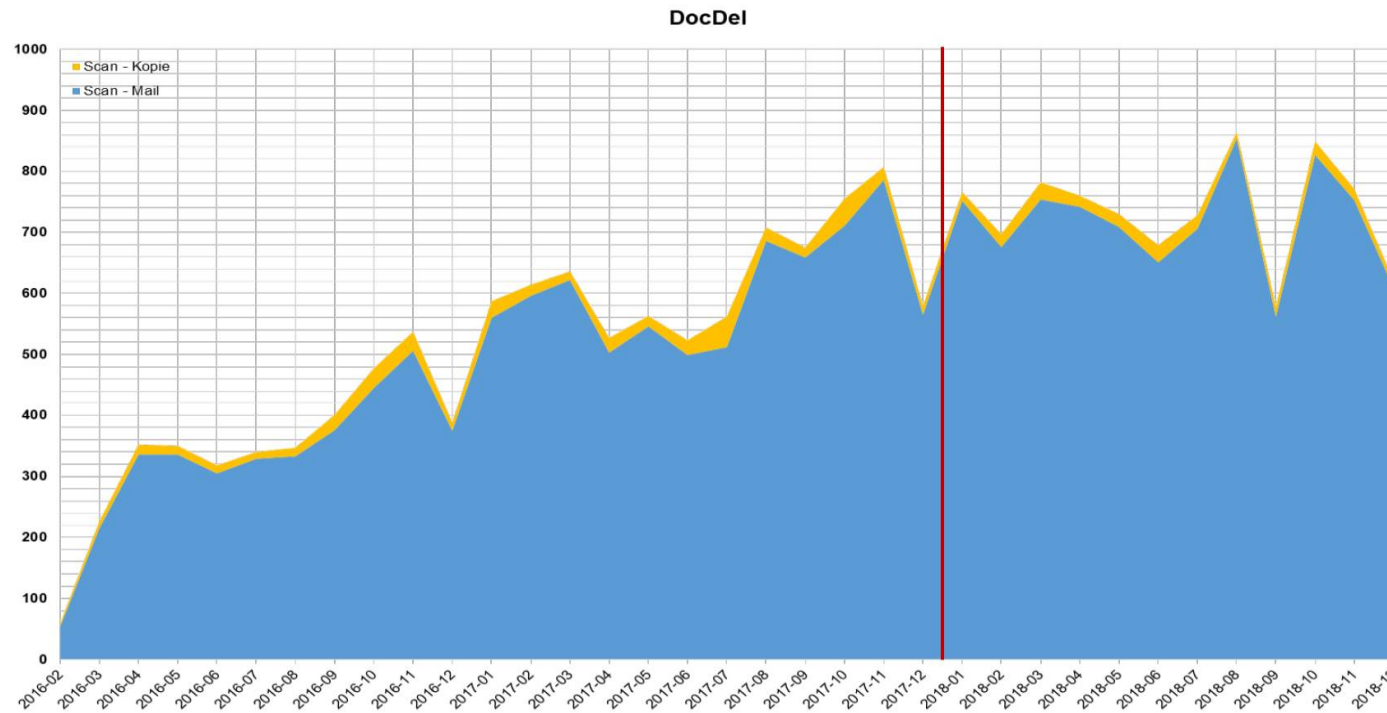
Statistics: Loans January 2016 until December 2018

Rückblick 2018 (5/7)

Ausleihen

Legend:
- Lesesaal
- Post
- IDS
- ZHB

6

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Rückblick 2018 (6/7)

DocDel

Scan - Kopie
Scan - Mail

7

23

User/patrons experience

User/patrons experience

- There are nearly no complaints, though faculty of several universities were very sceptical in the beginning

- The outplaced collection is still in demand and use

- Patrons still cling to the ILL services of their home library

- Very few patrons use the on-site services in the reading room, mainly for research in the collective collection

… and the consequences for CSLS?

- The small team has enough resources for daily business
- New services are possible (e.g. digitization, cataloguing, catalogue enrichment…)
- The available space is shrinking Therefore we have to find new partners to build a second module
- New partners can be found outside the library community (e.g. Cantonal institutions like courts, hospitals and the like)
- Even various forms of cooperation with private enterprises are possible (e.g. law firms, research institutions in the pharmaceutical industry)

Q & A

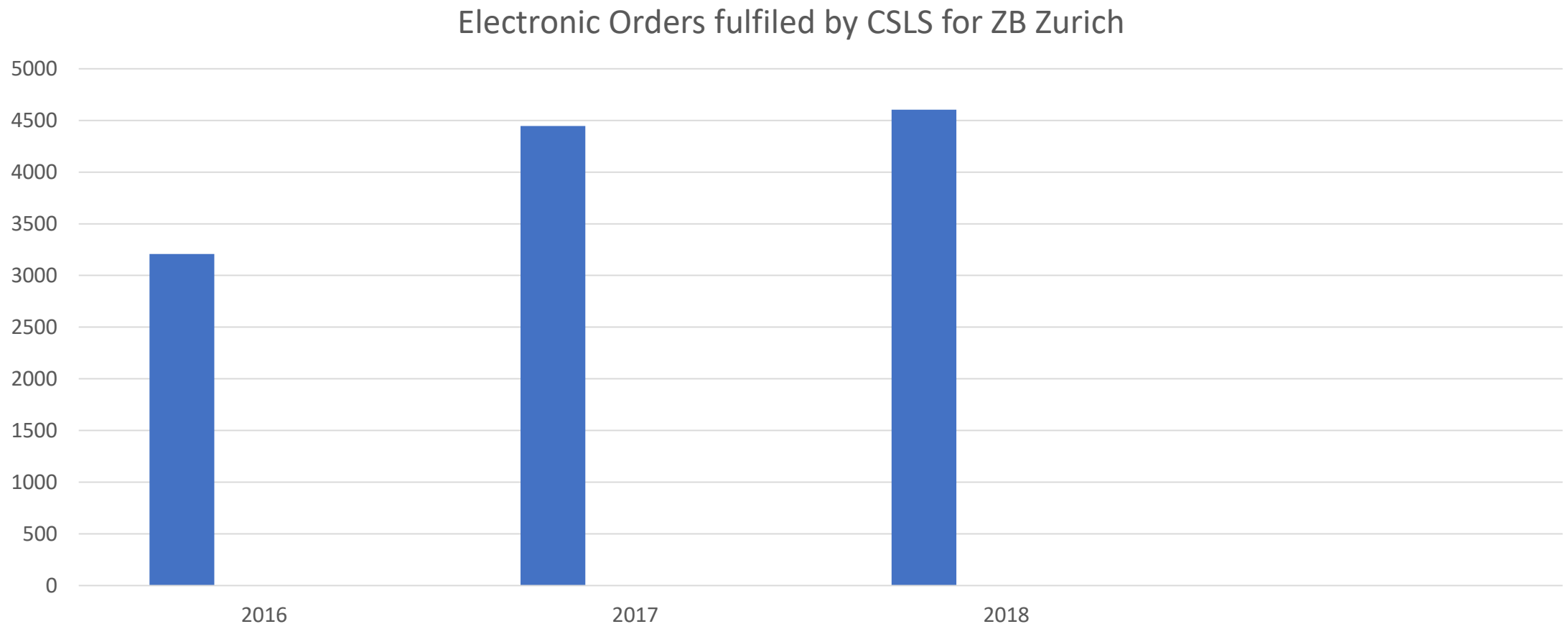Thank you for your interest!

Dani Tschirren

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Annex 1:
Document Delivery from CSLS for ZB Zurich

Electronic Orders fulfiled by CSLS for ZB Zurich

Annex 2: more information

- https://www.nebis.ch/en/libraries/speicherbibliothek/
- https://de.wikipedia.org/wiki/Kooperative_Speicherbibliothek_Schweiz

Partner Libraries

https://www.zhbluzern.ch/ueber-uns/portrait/#WzExMTksNDY4N10=/

https://www.zb.uzh.ch/de/ueber-uns

https://www.ub.unibas.ch/ub-hauptbibliothek/dienstleistungen/kopienversand/speicherbibliothek/

https://www.unisg.ch/en/universitaet/bibliothek/dienstleistungen

Annex 2: more information

About the workflow system

- https://www.imageware.de/wp-content/uploads/2016/05/SpeiBi_Teil_3_bitOnline_4_2016.pdf

- https://www.oclc.org/en/member-stories/zb-zurich.html

- https://www.oclc.org/fr/member-stories/zb-zurich.html

- https://www.imageware.de/en/wp-content/uploads/sites/3/2015/03/IFL-ZBW-BIT_3_2015_-EN.pdf

- https://www.imageware.de/en/wp-content/uploads/sites/3/2015/03/b.i.t._3_IFL-SUB-Goettingen-2014-_EN.pdf

Annex 3: Cross-canton routing of orders and deliveries