Nové trendy v meziknihovních výpůjčních službách

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NTK

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Seminář je realizován za finanční podpory programu Ministerstva kultury VISK 2 (Veřejné informační služby knihoven – podprogram Mimoškolní vzdělávání knihovníků) v rámci projektu "Moderní informační a komunikační technologie v knihovnictví 2015"
<table>
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<tr>
<th>Year</th>
<th>Requests for DDS Received</th>
<th>Requests for DDS Fulfilled</th>
<th>Unfilled Requests</th>
<th>Average Processing Time</th>
<th>Requests for Digital Copies of Print Materials</th>
<th>Pages Scanned (Processed)</th>
<th>Requests for copies from licensed eResources</th>
<th>Pages from eResources (Processed)</th>
<th>Photocopy Requests</th>
<th>Pages Copied (Processed)</th>
<th>Requests for Printing from eResources</th>
<th>Pages Printed (Processed)</th>
<th>Fax Delivery Requests</th>
<th>Pages Delivered by Fax</th>
<th>International ILL Borrowing Requests</th>
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Requests for DDS 2002-2014

The impact of the 2009 copyright clearance agreement.
The State of International Interlibrary Loan in 2015 not necessarily the same as the survey from 2011 and different from the 2007 one.


International Interlibrary Loan Committee Members 2014-2015

- **Poul Erlandsen** (Chair), Royal Library / Copenhagen University Library
- **Seangill Peter Bae**, Princeton University Library
- **Jennifer Block**, Princeton University Library
- **Beth Clausen**, Northwestern University in Qatar
- **Geneva R. Holliday**, University of North Carolina at Chapel Hill
- **Kurt I. Munson**, Northwestern University Library
- **Heidi Nance**, University of Washington Libraries
- **Hilary H. Thompson**, University of Maryland Libraries
Committee Charge

• Evaluate trends in international interlibrary loan and resource sharing
• Develop materials and resources for international interlibrary loan practitioners
• Sponsor and promote international interlibrary loan and resource sharing efforts, research projects, training and professional development and liaison opportunities.
Survey Background

- What’s happening in International ILL?
- What changes do we see?
- What is getting easier?
- What is getting more difficult?
What Did They Measure?

- Who is doing international Interlibrary loan?
- Where do we see the traffic is going?
- How are requests being sent?
- What is being requested internationally – returnables/copies?
- Which delivery methods are being used?
- What if payment is involved – how are these transactions being handled?
How Was the Survey Distribute?

- Survey distributed in early March 2015
- Invitation to participate sent to listservs
- Help received from the IFLA ILDS Committee
Number of Responses etc.

- 300 + libraries completed the survey
- 44 countries represented
- Survey instrument: Qualtrics
Survey Results
How requests are placed.

**SYSTEMS 2011**
- No: 11%
- Unity UK: 6%
- Libraries Australia: 13%
- Others: 20%
- OCLC: 49%
- DOCLINE (US): 10%

**SYSTEMS 2015**
- No: 10%
- Unity UK: 1%
- Libraries Australia: 2%
- Others: 41%
- OCLC: 37%
- DOCLINE (US): 2%

Other systems are overtaking OCLC.
How Lenders receive requests

(2011)

- Email: 32%
- OCLC: 21%
- Fax: 13%
- Ariel: 5%
- Postal service (mail): 12%
- ISO Messaging: 2%
- A locally hosted web form: 7%
- Other: 5%

(2015)

- Email: 38%
- OCLC: 20%
- Fax: 6%
- Ariel: 1%
- Postal service (mail): 12%
- ISO Messaging: 4%
- Other: 8%

Email is increasingly important.
What are the most common other systems?

### Top 10 "Other" 2011

<table>
<thead>
<tr>
<th>Rank</th>
<th>System</th>
<th>Count</th>
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<tr>
<td>1</td>
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<tr>
<td>2</td>
<td>RapidILL</td>
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<tr>
<td>3</td>
<td>SUBITO (Germany)</td>
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<td>4</td>
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<td>NILDE (Italy)</td>
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### Top 10 "Other" 2015

<table>
<thead>
<tr>
<th>Rank</th>
<th>System</th>
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<tbody>
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<tr>
<td>10</td>
<td>RapidILL</td>
<td>8</td>
</tr>
</tbody>
</table>
How returnable items are sent.

2011

- Regular Postal Service (ground, surface, second class, etc.) 32%
- Expedited Postal Service (air mail, priority, express, first class, etc.) 53%
- Courier (DHL, Fed Ex, UPS, etc.) 15%

2015

- Regular Postal Service (ground, surface, second class, etc.) 26%
- Expedited Postal Service (air mail, priority, express, first class, etc.) 20%
- Courier (DHL, Fed Ex, UPS, etc.) 54%

Courier use is increasing while National regular postal service is declining.
How non-returnable items are delivered.

2011
- Electronically: 80%
- Paper: 13%
- Can fax paper: 5%
- We don't: 2%

2015
- Electronically: 73%
- Paper: 18%
- Can fax paper: 5%
- We don't: 4%

Why has electronic delivery use declined? License terms?
How libraries paid charges in 2011

- IFLA Vouchers: 19%
- OCLC IFM: 17%
- Reciprocal agreements: 10%
- Credit cards: 9%
- Checks in local currency: 12%
- Checks in foreign currency: 13%
- Cash: 2%
- International reply coupons: 3%
- Deposit accounts: 2%
- Electronic fund transfers: 4%
- Other: 6%
- Deposit accounts: 2%
- Electronic fund transfers: 4%
- Deposit accounts: 2%
- Electronic fund transfers: 4%
IFLA vouchers and OCLC IFM use is increasing.
What has changed between 2011 and 2015?
Are we borrowing the same things?

Yes, the percentages are the same.
Do we lend the same things?

Materials loaned 2011

- Both 33%
- Returnables only 34%
- Non-returnables only 33%

Materials loaned 2015

- Both 33%
- Returnables only 34%
- Non-returnables only 33%

Again, this is the same. No changes.
Do we think request volume has increased or decreased?

Yes! It is up.

Yes! This also.
Who is borrowing from whom?
Who is lending to whom?

The next slides compare the 2011 data and the 2015 data on a continent-by-continent basis. The top five reported countries are shown for each category.
Asia

2011
Borrowing

Lending

2015
Borrowing

Lending
Australia

- 2011 Borrowing
- Lending

- 2015 Borrowing
- Lending
Europe

2011 Borrowing

Lending

2015 Borrowing

Lending
North America

2011
Borrowing

Lending

2015
Borrowing

Lending
South America

2011
Borrowing
No data

2015
Borrowing

Lending
No data

Lending
Challenges
Do we think copyright or e-resource license terms are restricting lending?

2011
- Yes: 42%
- No: 36%
- I don't know: 16%
- Not applicable: 6%

2015
- Yes: 46%
- No: 44%
- I don't know: 10%

Difficult to say yes or no, but knowledge of this topic has increased.
What are the barriers to lending and borrowing?

- Copyright: 32%
- Payment: 24%
- Shipping: 20%
- Delivery time: 12%
- Loss: 8%
- Customs: 4%
Which materials are particularly hard to obtain?

2011
- CD/Audio media: 13%
- Books: 4%
- Copies of rare or older material: 16%
- Local dissertations: 15%
- Microforms: 6%
- Serials (bound volumes/issues): 10%
- Video/film media: 12%
- Music scores: 6%
- Electronic books: 13%
- Other: 5%

2015
- CD/Audio media: 12%
- Books: 4%
- Copies of rare or older material: 16%
- Local dissertations: 15%
- Microforms: 6%
- Serials (bound volumes/issues): 12%
- Video/film media: 12%
- Music scores: 5%
- Electronic books: 14%
- Other: 4%

No real changes
Conclusion

• Best practices – can they be shared globally?
• Rethinking Resource Sharing checklist at: www.rethinkingresourcesharing.org
The ALA RUSA STARS Rethinking Resource Sharing STAR Checklist provides library staff an opportunity to review and reflect on the policies and processes that comprise the resource sharing service they provide.

The STAR Checklist is designed to be aggressive, challenging library decision-makers to live on the front lines of rethinking resource sharing. There is no expectation that a single library will meet every item in the list. While aggressive, the Rethinking Resource Sharing Initiative also recognizes that achieving STAR status should be attainable.

Instructions: Consider printing the Rethinking Resource Sharing STAR Checklist so that you have time to consider each question, and indicate if the library is presently engaged in the activity/initiative/service/policy listed (2 points), or if there are plans to implement in the next 12 months (1 point), or if the library is not engaged with it (0 points). After reviewing the checklist, submit your answers online.

Scoring: The highest possible score is 120. There are four STAR levels:
The Rethinking Resource Sharing Initiative and RUSA STARS, hereby grant, on October 2015:

National Library of Technology

3 Stars for your use of Best Practices in Resource Sharing

Sue Kaler
Chair, Policies Committee
ALA RUSA STARS & Rethinking
Resource Sharing Initiative

Beth Posner
Chair, Steering Committee
ALA RUSA STARS & Rethinking
Resource Sharing Initiative
Manifest

Checklist

Czech STM Consortium (from 2009 until 2017)
It all started in 2001 with VPK
Czech and Slovak Library Information Network (CASLIN)
Central Portal for Czech Libraries (CPL) 2020 -
VPK, Discovery: Integration

It’s happening NOW!
Doporučená literatura:


News

Gallery NTK. Paths can be diverse
29. 9 – The exhibition marks the 125th anniversary of the founding of the Czech Academy of Sciences and provides a review of prior exhibitions (1950s-present). Opening: Wednesday, 30. 9 at 18:00. More information here.

Chemistry-related books expo at NTK
24. 9 – Chemistry-related book expo next week Tuesday, Sept. 29 (10:00-16:00) and Wednesday, Sept. 30 (9:00-17:00) you can view and purchase chemistry-related books in PC Room 92 on the third floor.

Conference on Grey Literature and Repositories
16. 9 – NTK holds the 8th Conference on Grey Literature and Repositories on October 21. Participation is free, the registration is mandatory and will be open until October 18. More information here.

Selected eResources

- ebrary
- EBSCOhost
- Emerald Insight
- Encyclopedia Britannica
- IEEE Xplore
- JIPSciences
- ProQuest
- ScienceDirect
- SCOPUS
- SpringerLink
- Web of Science
- Wiley Online Library

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- Czech Grey Literature
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